

Manoj Kumar Bhankhudh



PERSONAL INFORMATION

Date of Birth Nov 20, 1978
Father's Name Sh. Ram Chander Bhankhudh

RESIDENTIAL ADDRESS

H.N. 7, Duplex, Type-III

Maharshi Dayanand University Campus,

Rohtak-124001

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ACADEMIC CREDENTIALS

Doctor of Philosophy (PhD)	Pursuing PhD from Institute of Hotel and Tourism Management MD University, Rohtak.
Doctoral thesis topic	“A Study Of Job Satisfaction and Organizational Commitment of Employees in Indian Hospitality Industry”
Master of Hotel Management (M.H.M.)	M.H.M. from Department of Tourism & Hotel Management, Kurukshetra University, Kurukshetra (Haryana), 2002-2004 .

Masters in Literature	Govt. P.G. College, Jind (Haryana).
PGDJMC	DDE, KUK
Bachelor of Arts (B.A)	B.A from govt. P.G. College, Jind (affiliated to K.U.K.), 1996-99.
B.A. (Int. Hospitality Administration)	B.A (International Hospitality Administration) from Global Open University, Nagaland.

TEACHING EXPERIENCE

May 2007 till date	Assistant Professor, Institute of Hotel & Tourism Management, M.D. University, Rohtak
December 2005- May 2007	Assistant Professor, M.M. Institute of Hotel Management & Catering Technology, M.M. University, Mullana (Ambala)-Haryana

RESEARCH PAPERS PUBLISHED

1. Malik S., Kumar S. & Kumar M. (2010), "Hotel guest satisfaction: An empirical study of selected hotels of Haryana state, India" International Journal of Hospitality Business & Research, Vol. 1, No.1, 42-68. **0976-7789**
2. Kumar S., Kumar M. & Sumegh (2013), "Factors Influencing Job Satisfaction: A Case Study of Employees of Hotel Industry in India", Asian Journal of Research in Business Economics and Management, Volume 3, Issue 11, PP. 79-86. 2249-7307.
3. Sumegh, Sonia and Kumar M.(2013), "Corruption and International Business" International Journal of Hospitality Business & Research, Volume 4, No.1, **0976-7789**.
4. Kuldeep Chaudhary, Manoj Kumar, Nisha Chaudhary (2013), "Analysing Customer Service Quality Gap in HDFC Life Insurance Company" International Journal of Hospitality Business & Research, Volume 4, No.1, **0976-7789**.

Workshops Attended

1. Workshop on – “Enhancing Employability Skills: Communication and Personality Development” organized by Department of Commerce, Maharshi Dayanand University, Rohtak , November 13 – 15, 2010
2. Workshop on – “Application of SPSS software in Research” organized by Institute of Hotel & Tourism Management, Maharshi Dayanand University, Rohtak, April 19 – 20, 2011
3. Workshop on – “Research Methodology” organized by Guru Nanak Dev University Regional Campus, Gurdaspur, June 6 – 12, 2011
4. Workshop on – “International Food – The Cuisine of China. organized by Institute of Hotel & Tourism Management, Maharshi Dayanand University, Rohtak, February 28, 2012
5. Faculty Development Programme – “Learning to do Academic Research in Hospitality & Tourism” organized by Institute of Hotel & Tourism Management, Maharshi Dayanand University, Rohtak, April 02 – 08, 2012
6. Workshop on – “Application of e-techniques/tools in Research” organized by Institute of Hotel & Tourism Management, Maharshi Dayanand University, April 19 – 20, 2012
7. Workshop on – “Beverage Production & Service Techniques” organized by Institute of Hotel & Tourism Management, Maharshi Dayanand University, Rohtak, September 22, 2012
8. Orientation Course organized by Academic Staff College, BPS Women University, Khanpur Kalan (Sonepat), November 13 to December 10, 2013 (4 – weeks).
9. Refresher Course organized by Academic Staff College, Kurukshetra University (Kurukshetra), December 17 – January 7, 2013 (3 – weeks)
10. Workshop on – “Teaching Negotiation Skills” organized by CMTH, HNB Garhwal University, Srinagar & Graphic Era University, Dehradun, May 12, 2013.

Papers Presented in Conferences/Seminars

1. Paper Presented titled “ Guest satisfaction: An empirical study of Resorts of Haryana Tourism”, in National Conference on Hospitality Industry in India – Development & Challenges organized by Maharishi Markandeshwar University, Mullana, Ambala, November 6 -7, 2009
2. Paper Presented titled “Retention of Quality Human Resources in Hospitality Industry in India- Issues and Challenges”, in National Conference on Hospitality Industry in India – Development & Challenges organized by Maharishi Markandeshwar University, Mullana, Ambala, November 6 -7, 2009.
3. Paper Presented titled “Job satisfaction level of employees in hospitality industry – A study of selected Indian hotels” in National Conference on Emerging Trends in Hospitality & Tourism organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak April 09 – 10, 2011,
4. Paper Presented titled “Satisfaction to Loyalty: A Conceptual Framework for Hotel Industry” in National Conference on Emerging Trends in Hospitality & Tourism organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak April 09 – 10, 2011,
5. Paper Presented titled “Effect of Culture on Development of Tourism: A Case study”, in National Seminar on Tourism linking cultures, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak , September 27, 2011
6. Paper Presented titled “Issues and Challenges in Food & Beverage Operations in Indian Hotel Industry” in National Seminar on Culinary Services & Hospitality, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak , October 20, 2011
7. Paper Presented titled “How ethical Practices contribute in career enhancement-A case study of Hospitality Industry” in National Seminar on Indian Values & Culture- Role in Career Enhancement, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak , February 20, 2012.

8. Paper Presented titled “Emerging Trends in Food and Beverage operations- A Study of Five Star Hotels” in National Seminar on Indian Tourism: Meeting challenges for future, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak , February 25, 2012.
9. Paper Presented titled “Job Satisfaction: A Study of Food and Beverage Service Employees in Indian Hotel Industry”, in National Seminar on Shaping Youth for Hospitality & Tourism Industry, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, September 01, 2012
10. Paper Presented titled “Sustainable Tourism Development in Haryana- A Case Study of district Jind” in National Seminar on Managing Sustainable Tourism Development, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, October 01, 2012.
11. Paper Presented titled “Growing demand of Human Resources in Tourism & Hospitality Industry- How do we fetch it?-An Institutional Perspective A Study of Environmental Practices followed in Eco Hotels in Delhi and NCR region” in National Seminar on Environmental Practices in Hotel & Tourism Business, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, February 12, 2013.
12. Paper Presented titled “Growing demand of Human Resources in Tourism & Hospitality Industry- How do we fetch it?-An Institutional Perspective” in National Seminar on One Billion Tourists, One Billion Opportunities organized by UIHMT, Punjab University, Chandigarh, February 15-16, 2013
13. Paper Presented titled “Challenges before Hospitality Education in India in National Seminar on Hospitality & Tourism Education in India: Issues & Challenges, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, April 22, 2013.
14. Paper Presented titled “Developing Human Resource for Hospitality Industry : Issues and Challenges” in International Seminar on Tourism & Hospitality Industry: Modern State, Problems & Perspectives organized by CMTH, HNB Garhwal University, Srinagar & Graphic Era University, Dehradun, May 11-12, 2013.

15. Paper Presented titled “Employment, Education and Entrepreneurship in Tourism and Hospitality Industry” in National Seminar on Employment, Education and Entrepreneurship in Tourism & Hospitality, organized by Inst. of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, Sept. 02, 2013
16. Paper Presented titled “Environmental Issues: A Study of Eco Hotels In India” in National Seminar on Environmental and Business Issues in Hospitality & Tourism Industry, organized by Inst. Of Hotel & Tourism Mgt., Maharshi Dayanand University, Rohtak, Sept. 04, 2013.
17. Paper Presented titled “Health Food of Haryana- A Descriptive Study”, in International Conference on Food, Tourism & Culture organized by Dev Sanskriti University, Haridwar and Indian Hospitality Congress, October 11-12, 2013.
18. Paper Presented titled “An Evaluative Study of Existing Training & Development Programmes with special reference to Indian Hospitality Industry”, in National Conference organized by Maharishi Markandeshwar University, Mullana, Ambala on Nvember 15-16, 2013.
19. Paper Presented on “Issues and Challenges in F&B Industry in Hotel Industry” in National Seminar on Emerging Trend in Management organized by IMSAR, M.D. University, Rohtak on February 28, 2014.
20. Paper Presented on “High Attrition Rate in Hospitality Industry in India” in National Seminar on Talent Management in Hospitality & Tourism Industry: Issues & Challenges organized by IHTM, M.D., University, Rohtak on March 21, 2014.
21. Paper Presented on “ A study of relationship between Job Satisfaction and Organizational Commitment in Indian Hotel Industry” in International Conference on Paradigm Shifts in Global Hospitality & Tourism Industry organized by IHTM, M.D., University, Rohtak on March 25-26, 2014.
22. Paper Presented on “Hospitality and Tourism Education: Implication for Educators” in National Seminar on Hospitality & Tourism Education in India: Current Status and Future Perspectives” by IHTM, M.D., University, Rohtak on March 17, 2015.

23. Paper Presented on “Job Satisfaction in Hospitality Industry: A Conceptual Framework” in International Conference on Contemporary Issues in International Business, Tourism and Sustainability: Opportunities and Challenges organized by Maharaja Agrasen University, Baddi (H.P) on April 18-19, 2015.
24. Paper Presented on “Issues and Challenges in Rural Tourism: A Study Of Haryana state” in National Conference on Rural Transformation in India: Challenges, Opportunities and Strategies organized by IMSAR, M.D. University, Rohtak on October 17, 2015.

Conference/Workshop/seminar Organized

1. Organizing Secretary- One day workshop on “**Trends in Food & Beverages**” on April 22, 2015 at IHTM, M.D. University, Rohtak.

(Manoj Kumar)